

WHAT DO SEWER CHARGES PAY FOR?

Sewer service charges pay for the cost of collecting, treating and disposing of wastewater. Rates are set at adequate levels to support operating and maintenance expenses, debt service requirements, capital improvement needs, and other costs of supporting the enterprise. Capital improvements include upgrades, rehabilitation, and replacement of the sewer collection system and San Diego Metropolitan Regional Wastewater Treatment infrastructure.

Costs of providing service are distributed among customer classes based on their use of the system. Under the new rate structure, sewer service charges are billed as standard fixed amounts for residential customers and as a cost per hundred cubic feet (ccf) of water consumed for non-residential customers, based on the strength of the discharged wastewater. The Lemon Grove Sanitation District bills sewer charges annually on customers' property tax bills or by direct mail for tax-exempt parcels.

WHO CAN I CONTACT IF I HAVE QUESTIONS ABOUT MY BILL?

For questions about your bill, please call 510.583.4600 and a customer service representative will assist you.

DOCUMENTS REGARDING THE PROPOSED RATES